

Networks



Protect the life of your business with the experts in managed network services.

The success of your business has become increasingly dependent on your computers and network systems. Consider the following:

- What would you do if your email suddenly stopped working?
- What if your I.T. manager decides to relocate?
- Is your system safeguarded against hackers and viruses?
- Can your business function efficiently without email?
- Can you serve your customers if you can't access the Internet?
- If you had to recover your entire business from a backup tape, could you do so?
- How long would it take?
- How much time do you have?
- Is your current supplier capable of handling the growing needs of your business?
- Does your current supplier benefit from unforeseen problems?
- What do they do to prevent them from occurring?



Datamax is the leader in Managed Network Services, Critical Infrastructure Support and Special Project Implementation. Our team of technology professionals understands how a poorly performing network can affect your business. Datamax offers three key factors to enhance your network's long-term success:

- Competency
- Accountability
- Proven results

We know that in the current marketplace, just one day without a functioning network can be extremely costly to your business. When the need for a proactive solution to the challenges of supporting, maintaining and monitoring a modern data network arises, look to Datamax as your only networking choice.

Datamax provides your company with these crucial network benefits:

Detailed analysis - Building a reliable and dependable network requires an analysis

Technology can be very intimidating. Applying a short-term solution could cost you more than money - it could cost you your competitive edge. Datamax conducts a complete overview of your current network before suggesting a plan of action. We assess the efficiency, reliability and accessibility of your current network and then compare that to your company's requirements and expectations. We base our evaluation on a long-term solution rather than a quick fix.

Alignment of business and technological objectives - Creating a network plan for continued business success

Datamax takes the guesswork out of merging business demands with technical requirements and objectives. Once we have determined our objectives through analysis, our team members discuss and research all the necessary dynamics before making final recommendations. We investigate your business requirements, current conditions, future challenges and budget constraints. Once all the strategies are mapped out, Datamax offers suggestions that create the best overall solution with a timeline that meets everyone's needs.



Industry expertise - Highly trained and experienced technology professionals

Datamax offers network expertise that surpasses companies specializing in I.T. only services. Through our years of experience with a variety of customer situations, our staff has a knowledge base that surpasses that of most other consulting and on-site providers. We also work with regulatory industries to ensure that all of our business requirements are addressed. Datamax network specialists develop solutions and procedures to decrease the need for troubleshooting. From day one we set forth the development of a reliable network. Datamax maintains its level of network expertise by prioritizing the knowledgebase of our technicians. We are committed to being educated and experienced in the latest technology solutions and practices in order to deliver the most cost-effective and reliable solutions.

Network success through accountability - Ongoing communication for consistency throughout

Datamax exceeds normal I.T. expectations. Our team works with your company to provide a thorough network plan. Every process includes checkpoints and promotes open communication. Through our Customer Records Management system we are able to record and track calls and incidents to reference in the future. Our Help Desk is staffed with easily accessible technical and management contacts who can answer questions, provide updates and ensure your network is completely supported. Ongoing communication and exception reports confirm that your network is being properly maintained and your projects are completed in a timely manner.



Network security - Superior system protection from the inside out

If your business is connected to the Internet, your network is under constant attack from malicious users. They probe the perimeter of your network looking for vulnerabilities, mis-configured firewalls, weak passwords and un-patched servers. SPAM bombards your company's email system. Poorly secured web sites and servers can be exploited at literally any time if they are missing key security elements. Datamax provides the real-world expertise to protect your system from these vulnerabilities. Our proactive approach can be an invaluable asset to your company, saving you time, money and embarrassment.

Disaster recovery testing and planning - Prepare your network for the unimaginable

Datamax realizes that companies don't have the time or expertise to focus on the "what if's". That is why we conduct a risk assessment of your company's network to determine possible hazards before they occur. We evaluate, test and pre-plan for disasters to ensure the survival of your data. We also design reliable backup and redundancy solutions to keep your information safe, secure and accessible in the event of any on-site trouble. We plan for the unexpected so you don't have to.

Datamax Value Statement:

Datamax is a single solution provider structured and continuously investing to bring together all of today's leading technologies that include documents, networks, applications and outsourcing. We offer more possibilities and functionality to improve workflow and process efficiency throughout your company. We are not general solution providers. Our focus is dedicated to select markets where our years of experience unite your technology investments, people resources and outsourcing into one cohesive strategy. Our charter in everything we do is to help our customers increase sales, improve customer service, reduce cost and ultimately grow bottom line profitability.

Services



documents



networks



outsourcing



applications

Experience

- Diverse industries
- Professional, tenured technicians
- Reliable, team-based support structure

Fully Managed Network Services

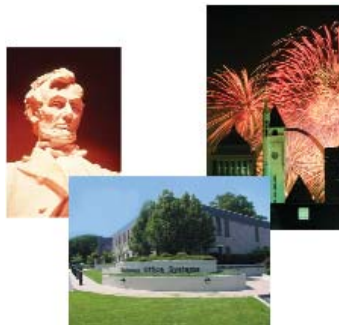
- Network assessment
- On-site support
- 24/7 critical infrastructure support
- Readily accessible help-desk support
- Hardware utilization monitoring

Infrastructure and Security Management

- Ongoing analysis and monitoring
- Penetration testing and security assessments
- System recovery testing
- Contingency planning

Large and Specialty Project Needs

- Legacy network upgrades
- New software implementations
- Expertise to augment current staff



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